

Case Study #4

Medical Technology Company Works Toward Meeting Hi-Trust Compliance with the Assistance of ICE Consulting



Fast Facts:

Industry: Medical Device

Company size: 75+ Employees

Location: Walnut Creek

Challenge

MEDICAL TECHNOLOGY COMPANY is seeking compliance based on the Hi-Trust standards. Hi-Trust represents to patients and physicians that the technology provider has met the standards for identity and medical data protection. Hi-Trust has been called “HIPAA on Steroids” due to the requirements dictated for protecting patient information.

Solution

COMPANY enlisted ICE Consulting, Inc. assistance for the preparation and evidence gathering phase, and the audit phase of the certification process beginning in fall of 2020. ICE provided assistance with the establishment of the company policies working with the IT and HR Departments and Key personnel, ICE has also set-up and is monitoring the IT related mechanisms necessary to implement the newly created policies, and ICE personnel have been sitting alongside the MEDICAL TECHNOLOGY COMPANY’s personnel during the audit process to assist and answer questions from the auditors.

Results

MEDICAL TECHNOLOGY COMPANY with the assistance of ICE Consulting’s compliance specialists, will meet the standards to become Hi-Trust certified in late 2021. ICE will assist this MEDICAL TECHNOLOGY COMPANY maintain their certified status through ICE Consulting’s continuing effort to support this client with our Security Operations Center (SOC) using tools such as Securonix Security Incident and Event Management (SIEM), User and Endpoint Behavior Analysis (UEBA), and network Traffic Analysis (NTA) offerings and CheckMK.

Industry/vertical

Medical Physiotherapy

RecoveryOne Pathway is a trademark virtual physical therapy platform that is focused on helping people get remedy for aching body parts and is done online.

